Introduction

- **Objective**
  - To train users on the new CVE Request web form
- **Process**
  - Background
  - CVE Request web form process description and training
- **Outcome**
  - Use the web form to create a CVE request
  - Manage CVE requests via email
Problem statement: CVE requests via email lack structure and do not clearly indicate what information requestors should include.

- Solution: Provide a CVE Request web form for users to enter requests
- Expected results: Web form submissions will result in more complete requests, and enhance MITRE's ability to respond

Benefits of a web form:
- Guides user to enter data needed to process the request
- Provides several guided choices, including “Other” for free-form text
- Contains helpful guidance and is user-friendly
- Provides confirmation of request received with reference number
What Can I Do with the Web Form?

- The CVE Request web form provides five choices for request type:
  - Request a CVE ID
  - Request a block of IDs (for CNAs only)
  - Notify CVE about a publication
  - Request an update to an existing CVE
  - Other

- Based on your request type, the form will provide different options for required and optional fields
  - For example, the “Request a CVE ID” request type contains a drop-down list in which to provide the vulnerability type

- The form provides guidance as well as several opportunities to access additional information in order to be user friendly
  - Additional help is accessible by clicking on 😡

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From the CVE homepage (http://cve.mitre.org/) go to “Request a CVE ID” (http://cve.mitre.org/cve/request_id.html)

- Instruction for completing the web form is provided via these training slides and corresponding webinar
- Frequently Asked Questions and Tip Sheet are also available

**Fill out the web form and enter the security code to submit the form**

**You will receive an email confirmation message that the request was received and a reference number**

- All subsequent communication will be via email; the web form is for initiating requests only

**IMPORTANT: Please add cve-request@mitre.org and cve@mitre.org as safe senders in your email client before completing this form.**
CVE Web Form: How to Get to It?

Common Vulnerabilities and Exposures
The Standard for Information Security Vulnerability Names

Focus On
New Method to Request CVE IDs, Updates, and More from MITRE in Effect

Beginning August 29, 2016, anyone requesting a CVE ID from MITRE, requesting an update to a CVE, providing notification about a vulnerability publication, or submitting comments will do so by submitting a "CVE Request" web form. The previous practice of submitting requests via email has been discontinued.

The new CVE Request web form will make it easier for requestors to know what information to include in their initial request, and will enhance MITRE's ability to respond to those requests in a timely manner.

CVE List downloads
Available in XML, CSV, TXT, & comma-separated

CVE content data feeds
Available via Purdue University & NVD

Latest CVE News
- CVE Mentioned in Article about Three Severe Vulnerabilities in Insulin Pumps on ZDNet
- CVE Mentioned in Article about a Critical Vulnerability in Email Security Appliances on Threatpost
- CVE Mentioned in Article about a Critical Vulnerability in Samsung Knox on Android Devices on ZDNet
- Minutes from CVE Board Teleconference Meeting on September 21, New Available
- CVE Refreshes Website with New Look and Feel and Faster-to-Use Navigation Menu

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This example is for the “Request a CVE ID” request type.

- Use the drop down list to select the Request Type.
- Request up to 10 CVE IDs. A set of fields is provided for each.
- Select the Vulnerability Type.
- Confirm vulnerability is not covered by a CNA and does not have an existing CVE ID.
- Provide any additional information.
- Provide the required information about the vulnerability.
- Review the CVE Terms of Use.
- Submit the form.